

Original: 2214



Environmental Quality Board

p.o. box 8477 harrisburg, pa. 17105-8477 (717)787-4526

November 8, 2001

Mr. Robert E. Nyce, Executive Director  
Independent Regulatory Review Commission  
14<sup>th</sup> Floor, Harristown #2  
333 Market Street  
Harrisburg, PA 17120

Re: Proposed Rulemaking – Safe Drinking Water (#7-368)

Dear Mr. Nyce:

The Environmental Quality Board has received comments regarding the above referenced proposed rulemaking from the following:

1. Preston Luitweiler, Philadelphia Suburban Water Company
2. Serena A. DiMagno, President, DiMagno Associates, Inc.
3. Mary Gaiski, PHC, PA Manufactured Housing Association
4. Tony Bellitto, Exec. Dir., North Penn Water Authority
5. The Ryan Family
6. Robert Wendelgass, Clean Water Action

These comments are enclosed for your review. Copies have also been forwarded to the Senate and House Environmental Resources and Energy Committees. Please contact me if you have any questions.

Sincerely,

Sharon F. Trostle  
Regulatory Coordinator

Enclosures

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NOV 13 2001  
10:51 PM  
13 NOV 2001

Original: 2214

**Trostle, Sharon F. - DEP**

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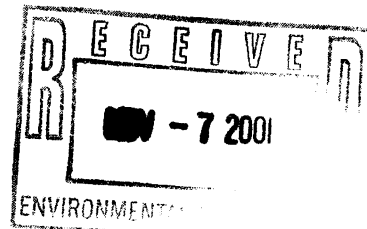
**From:** JSKRyan [jskryan@rcn.com]  
**Sent:** Wednesday, November 07, 2001 10:01 PM  
**To:** regcomments@state.pa.us  
**Subject:** Right to Know

Please let the public know **Immediately** if any public water source has been contaminated.

I also believe it is our right to know who contaminated **OUR** water.

Now more than ever the right to know is imperative to my children's well being.

Thank-you  
John Ryan  
Stacy Ryan  
Jack Ryan  
Sofia Ryan  
Kate Ryan



...MISSISSIPPI RIVER...

2011-08-08 10:02

11/08/2001

11/08/2001

Original: 2214



Environmental Quality Board

p.o. box 8477 • harrisburg, pa. 17105-8477 • (717)787-4526

November 8, 2001

Mr. Robert E. Nyce, Executive Director  
Independent Regulatory Review Commission  
14<sup>th</sup> Floor, Harrisstown #2  
333 Market Street  
Harrisburg, PA 17120

Re: Proposed Rulemaking – Safe Drinking Water (#7-368)

Dear Mr. Nyce:

The Environmental Quality Board has received comments regarding the above referenced proposed rulemaking from the following:

1. Kenneth J. Jaros, University of Pittsburgh
2. Wayne G. Reed, Pennsylvania-American Water Company
3. Gina Bonifacino, Pennsylvania Municipal Authorities Association
4. Paul A. Zielinski, Pennsylvania-American Water Company
5. Robert Wendelgass, Clean Water Action
6. Patti Kay Wisniewski, Drinking Water Branch, US EPA

These comments are enclosed for your review. Copies have also been forwarded to the Senate and House Environmental Resources and Energy Committees. Please contact me if you have any questions.

Sincerely,

Sharon F. Trostle  
Regulatory Coordinator

Enclosures

\* Original: 2214

**Trostle, Sharon F. - DEP**

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**From:** Brenda Davis [DavisB@suburbanwater.com]  
**Sent:** Wednesday, November 07, 2001 1:53 PM  
**To:** RegComments@state.pa.us  
**Subject:** Comments on Proposed Chapter 109 Regs on Public Notification and CCR's



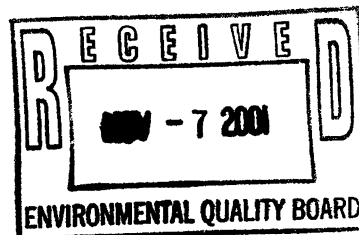
Comments-EQB-Public

Not&CCR-11-... \*\* Low Priority \*\*

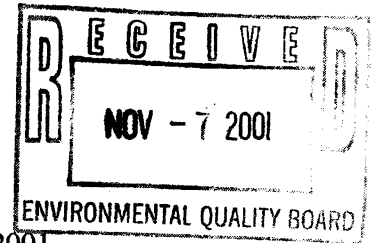
Please see attached for comments.

Hard copy to follow by mail.  
Thank you.

Preston Luitweiler  
Philadelphia Suburban Water Company  
762 W Lancaster Avenue  
Bryn Mawr, PA 19010  
(610) 645-1132  
luitweilerp@suburbanwater.com



RECEIVED  
2001 NOV 13 PM 5:01  
DEPARTMENT OF ENVIRONMENTAL PROTECTION



November 6, 2001

Environmental Quality Board  
P.O. Box 8477  
Harrisburg, PA 17105-8477

**RE: Comments on Proposed Chapter 109 Regulations on Public Notification and Consumer Confidence Reports**

Dear Board Members:

Philadelphia Suburban Water Company (PSW) supplies water to almost one million people in southeastern Pennsylvania from nine different surface water sources and more than 60 wells. We appreciate the importance of prompt and accurate communication to customers of conditions that may affect the quality of their water supply or that may present a potential health risk. We also understand the importance of maintaining public confidence in public water supplies. The development and continuous improvement of public water supplies in the United States, and in the Commonwealth of Pennsylvania, has been one of the most significant accomplishments of our society in the past millennium. Drinking water professionals can rightfully be proud of their contributions to public health and to improved quality of life in our nation and in the Commonwealth.

Some special interest groups may gain by undermining consumer confidence in public water supplies. Some use exaggerated claims to sell products that consumers may not need. Others directly solicit contributions by exaggerating threats and promising improvements to public water supplies through political action (not investment in infrastructure or watershed protection). Unintended consequences of such fear mongering can drive the public to alternative sources of drinking water that are less safe or more costly or that have greater environmental impact than public water supplies. The public notification and Consumer Confidence Report provisions of the Chapter 109 Regulations should not be twisted to serve these ends.

Generally, PSW supports the changes proposed. In particular, we support the following provisions:

***Lead and Copper***

PSW supports changing the lead and copper rule to allow water systems with low lead and copper levels to immediately move to reduced three-year monitoring. This is appropriate and does not compromise public health.

## ***Consumer Confidence Report***

### ***General***

PSW supports a requirement for community water systems to prepare and distribute to customers an annual Consumer Confidence Report. This can provide important information to customers that may allow them to make informed public health decisions concerning the water they are provided.

### ***Multi-Lingual Information***

The Department requests comments on a threshold that would trigger the provision of multi-lingual information. The Environmental Protection Agency (EPA) guidance suggests that if 10% of the population served or 1,000 people, whichever is less, speak primarily a specific non-English language, then notices should be produced and distributed in that language. We suggest that the criteria be 10% of the population for systems serving over 10,000 people, and 1,000 people or 25% of the population for smaller systems. A 10% threshold requirement could be particularly onerous for some small systems. At the same time, an absolute trigger of 1,000 people could be onerous and wasteful for large systems with small minority populations. If any threshold is used at all, it should be use as a guide to evidence good faith communication with the customer population, not as an absolute requirement to trigger violations.

Customers who do not understand English may not fully comprehend in context the information presented in a CCR or Public Notification even if it is in their native language. They may be better informed by discussing the information with a multi-lingual family member, friend, social worker or water supplier representative. Inclusion in the Consumer Confidence Report of a notice in other languages of the content and importance of the report, along with contact information for obtaining a copy in another language, should be sufficient to satisfy the criteria for distribution of multilingual material.

### ***Availability of Certain Information***

Water suppliers should be permitted the flexibility to exclude from Consumer Confidence Reports specific location information for water sources or potential threats to sources that, in the opinion of the supplier, could jeopardize security.

### ***Technology***

The use of the internet and other modes of communication for distribution of CCR and public notification information (other than Tier 1 and Tier 2 notifications) should be allowed and encouraged. Although many water suppliers will want to take advantage of the opportunity of mailing the CCR to communicate with their customers, other options should be permitted. For example, the availability of the CCR report could be advertised in billing inserts and in newspapers of general circulation with the actual CCR (and possibly much more information more clearly presented) on a website. Notification might include a notice of the availability of the CCR, the system's Web address, phone number and also the Web addresses of DEP,

the Pennsylvania Public Utilities Commission and EPA for additional information about CCRs and drinking water programs. Written reports could be required to be provided by mail upon request.

### ***Public Notification***

#### ***General***

We support recent changes to the Federal Public Notification Rule adopted by EPA, particularly the establishment of three tiers for public notification timing based upon the significance of the condition giving rise to the notice.

#### ***Multi-Lingual Information***

Provisions regarding multi-lingual notification should match those for the CCR to simplify administration. Our preceding comments on the subject apply here also.

#### ***Consultation Process***

We support the concept of a consultation process with the Department rather than a list of prescriptive requirements. Any additional notice requirements established pursuant to the consultation should meet one of two criteria: 1) make the public notice process more effective than the measures specified in the regulation; or 2) make the process more efficient, while maintaining the same effectiveness. In the spirit of consultation and cooperation, additional requirements should require agreement of both the Department and the public water supply system.

We thank the Board for this opportunity to comment on the proposed regulations.

Sincerely,

Preston Luitweiler, P.E.  
Senior Manager, Water Resources

cc: John Brosious  
Fred Marrocco  
Richard Rogers  
Aurel Arndt

Original: 2214

**Trostle, Sharon F. - DEP**

---

**From:** Gina Bonifacino [bonifacino@municipalauthorities.org]

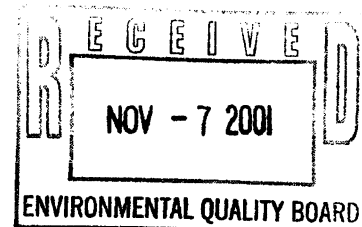
**Sent:** Tuesday, November 06, 2001 5:15 PM

**To:** regcomments@state.pa.us

**Subject:** Chapter 109 Comments

Attached are comments from the Pennsylvania Municipal Authorities Association on the proposed Chapter 109 amendments.

Gina Bonifacino  
Government Relations  
Pennsylvania Municipal Authorities Association  
1000 North Front Street Suite 401  
Wormleysburg, PA 17043  
Phone: 717-737-7655  
Fax: 717-737-8431  
Website: [www.municipalauthorities.org](http://www.municipalauthorities.org)



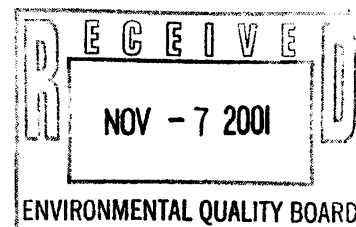
NOV 7 2001  
11:03:28  
RECEIVED  
COMMISSION

11/07/2001



PMAA  
1000 North Front Street  
Wormleysburg, PA 17043  
717.737.7655  
717.737.8431 FAX  
www.municipalauthorities.org

RECEIVED  
2001 NOV -9 AM 9:28  
MUNICIPAL AUTHORITIES  
REVIEW COMMISSION



**To: Environmental Quality Board**  
**From: Gina Bonifacino**  
**Government Relations Assistant**  
**Date: 11/06/01**  
**Re: Comments on proposed Chapter 109 amendments**

---

On behalf of the Pennsylvania Municipal Authorities Association (PMAA), I would like to thank you for the opportunity to provide comments on the proposed amendments to Chapter 109 (Safe Drinking Water). PMAA represents over 620 authorities statewide, including 140 water authorities that would be directly impacted by the amendments.

Generally, PMAA is supportive of the proposed amendments to Chapter 109. We recognize that many of these regulatory changes reflect Federal regulations that Pennsylvania must enact in order to maintain primacy under the Safe Drinking Water Act (SDWA). We strongly support Pennsylvania primacy for the SDWA.

Our comments on the proposed amendments to the Chapter 109 regulations are as follows:

*Consumer Confidence Report (CCR)*

*General*

We believe that the new state CCR requirements should be no more stringent than the provisions of the Federal CCR rule. We support the federal requirements that Community Water Systems distribute CCRs to all customers and make a "good faith effort" to distribute CCRs to non-bill paying customers. We would like to see the department maintain flexibility in allowing systems choose the method of distribution appropriate to their systems.

*Multi-Lingual Information - Community water systems*

*Availability of data on non-English speaking residents*

We believe that accurate numbers of non-English speaking residents served by a CWS are difficult to obtain. Non-English speaking household data is available from the census but does not represent an accurate number of non-English speaking households served by a particular PWS. In the case of many municipal authorities, the service area is not defined by municipal boundaries as the authority serves portions of adjacent municipalities. For a system serving a portion of an adjacent municipality, using municipal-wide numbers or percentages of one or all of the municipalities would represent an inaccurate number or percentage of consumers served by the PWS that are non-English speaking. Therefore, 1990 census data on the number of non-English speaking households (2000 census data will not be available until July-September 2002) would not be representative of the consumers served by a particular system. There is one census data center in Pennsylvania and in-out migrations of non-English speaking households would only be updated every ten years. We are not aware of another data source to obtain information on numbers of non-English speaking residents.

*Definition of a large percentage of non-English speaking households*

Given that that accurate numbers of non-English speaking residents are difficult to obtain, we propose that the numerical threshold should be removed and the percentage of non-English should remain as 10%.

*Content of multi-lingual CCR*

We propose that the information required to be included in a multi-lingual form in the CCR should be limited to a notice of the importance of the report and notice encouraging the consumer to seek translation in the appropriate language(s).

*Inclusion of Source Information*

We propose that any requirement to identify sources of supply and other system facilities, particularly their location, should be deleted from CCR requirements in order to better maintain system security. This includes the deletion of information on the susceptibility of the drinking water source to contamination.

*Updated Cost- Benefit Analysis, Distribution Methods for CCRs.*

While we support the CCR requirement, we believe there should be an updated cost-benefit analysis of the CCR. The CCR should be examined to determine consumer benefits and updated costs to the water supplier and to determine more cost effective ways to distribute the CCR including technological means of distribution.

*Public Notification*

*General*

We support the recent changes to the Federal Public Notification Rule adopted by EPA, particularly its approach to establishing three tiers for public notification.

*Multi-Lingual Information*

We believe that provisions regarding the multi-lingual notification should match those established for the CCR. Our comments above regarding multi-lingual information also apply to public notification.

*Lead and Copper*

We support the amendments to the lead and copper rule that allow water systems that have low lead and copper levels to immediately move to reduced three-year monitoring.

We thank the Board for this opportunity to comment on the proposed regulations.

Sincerely,

Gina Bonifacino  
Government Relations Assistant  
PMAA

Original: 2214

# Pennsylvania-American Water Company

800 West Hersheypark Drive  
Hershey, Pa. 17033

Paul A. Zielinski  
Director – Water Quality

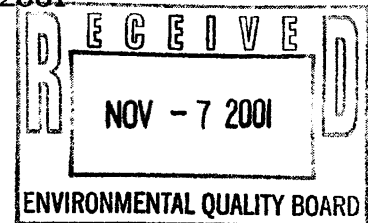
Telephone: 717-531-3308

Fax: 717-531-3314  
Email: pzielins@pawc.com

Submitted by Email on 10/6/2001 @ 8:05 PM

November 5, 2001

Environmental Quality Board  
P.O. Box 8477  
Harrisburg, Pa. 17105-8477



Dear Representative:

The purpose of this letter is to issue formal comments to three Regulations proposed in the September 8, 2001, *Pennsylvania Bulletin*. Comments are being sent on the proposed Public Notification Rule, the Consumer Confidence Rule and the Minor Changes to the Lead/Copper Rule and are outlined below.

1. PAWC believes that the mandatory requirement for mailing of CCRs to all customers should be re-evaluated. The cost of preparation, printing and mailing to ALL customers is expensive and can be a substantial part of the local water company operating budget. In lieu of the mandatory mailing requirement of a printed copy on an annual basis, it is suggested that the Department consider allowing placement of electronic copies of the CCR on a publicly accessible website as an alternate. Interested parties can then access the information at any time for review. Electronic translation software can allow placement of multi-lingual copies on a website. Paper copies of the information can also be made available to people on request that do not have computer access to this information. This would provide an effective alternate to the Department's criteria for providing CCRs to a non-English speaking segment of the community. Bill stuffers or messages on bills could be used to alert the public to the availability and location of this electronic information.
2. Under §109.408(a)(7)(iii), water suppliers are to be required to notify the public under a Tier 1 notice if "a chemical spill or unexpected loading of pathogens into the source water that significantly increases the potential for drinking water contamination" occurs. This requires clarification from the Department. Specific information received during spill events must be evaluated by the public water supply and the PWS must decide what further actions to take. Many spill events can be handled easily, for instance, with the feed of powdered activated carbon, addition of additional oxidants or increases in oxidant levels, etc. Notification to the public should not be necessary on the spill event, but only if the finished water at a facility contains a contaminant, which poses a health risk to the public.

The Department is also asked to clarify the notification requirement for the unexpected loading of pathogens into the source water. Many public water



Pennsylvania American Water Company is the proud recipient of the DIRECTORS AWARD for achievements accomplished under the Partnership for Safe Water Program. This award recognizes our efforts to achieve excellence in water quality much better than Federal or State regulation requirements.

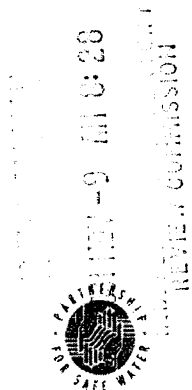
suppliers do not routinely test for pathogens in their source waters, and some that have this ability do not test continuously. The Department should clarify when under what exact conditions public water suppliers must notify the public related to high pathogen levels in source water being present.

3. The Department should consider specifying a specific minimum font size for print contained in CCRs under §109.416(3)(iv). The existing language is arbitrary for compliance determinations.
4. The analytical protocol for the analysis of di(2-ethylhexyl)phthalate in compliance samples should be reviewed. Many detections of this plasticizer compound have been seen in entry point compliance samples coincident with detections in method blanks from laboratories. According to current DEP/EPA protocol, any detection of this compound is to be reported on the next year CCR and annual monitoring is required to begin following the finding. EPA methodology does not allow subtraction of the blank value from the sample result. Hence, it is unsure whether this compound is actually present in the sample or whether it is present due to a lab contamination problem. The goal of the CCR is to alert the public as to what is in their water supply; EPA/DEP must strive to provide analytical procedures, which are not flawed so that accurate data is conveyed to the public.
5. EPA proposed in the September 7, 2001, *Federal Register* revisions to the Federal Public Notification Rule and the Federal CCR rules. These revisions incorporate provisions outlined in the proposed arsenic rule that require public water suppliers place mandatory language in their CCRs for detections of arsenic above 50% of the MCL. PAWC does not agree with this proposal. We urge DEP to take a hard look at this proposed requirement prior to adoption. Mandatory health effect language should only be required when levels of contaminants exceed the MCLs.
6. Since the September 11 attack on America, DEP must revisit the required information to be contained in the CCR for appropriateness. "Sensitive" information requirements, such as maps of the service territory, locations of intakes, information on sources of supply, etc., should not be made mandatory. We commend the Department for removing confidential information from its website related to information on Pennsylvania's public water supplies. The regulations should not require PWS's to submit the data for large systems, when DEP's own website has been altered to remove this information.

I thank you for the opportunity to comment on these draft regulations on behalf of Pennsylvania-American Water Company.

Very truly yours,

Paul A. Zielinski  
Director-Water Quality

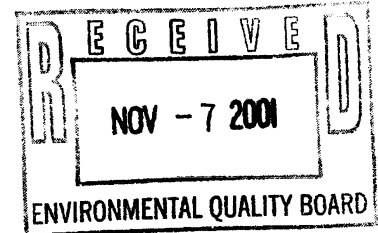


Pennsylvania American Water Company is the proud recipient of the DIRECTORS AWARD for achievements accomplished under the Partnership for Safe Water Program. This award recognizes our efforts to achieve excellence in water quality much better than Federal or State regulation requirements.

Original: 2214

**Trostle, Sharon F. - DEP**

**From:** Wayne G. "Ted" Reed [tedreed@ccadirect.com]  
**Sent:** Tuesday, November 06, 2001 5:34 PM  
**To:** RegComments@state.pa.us  
**Cc:** lieselsmull@lehighcountyauthority.org  
**Subject:** Proposed Regulation - Chapter 109 (Relating to Safe Drinking Water)



To: Members of the Environmental Quality Board

I would like to express my strong concurrence with the letter of October 30, 2001, from Mr. Aurel M. Arndt, General Manager, Lehigh County Authority, pertaining to proposed regulations, Chapter 109, relating to the Safe Drinking Water Act. Mr. Arndt has very succinctly articulated the position of most public water purveyors in the Commonwealth whether they are large or small. His comments are extremely well stated and I respectfully request that the Board give its deepest attention and consideration to the many valid points he has raised from the water purveyor point of view.

Thank you.

**Wayne G. "Ted" Reed**  
Manager - Coatesville District  
**Pennsylvania-American Water Company**  
114 E. Lincoln Highway  
Coatesville, PA 19320  
610.384.4405 x:116  
610.380.8532  
tedreed@pawc.com

RECEIVED  
2001 NOV - 9 AM 8:27  
REVIEW COMMISSION

11/07/2001

Original: 2214

**Trostle, Sharon F. - DEP**

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**From:** Anthony Bellitto [ABellitto@northpennwater.org]  
**Sent:** Wednesday, November 07, 2001 4:52 PM  
**To:** 'regcomments@state.pa.us'  
**Cc:** 'info@authorities.org'  
**Subject:** Chapter 109 amendment comments



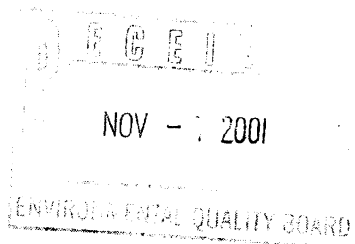
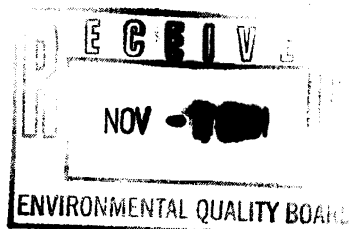
CCR\_comments.doc

Please see the attached comments regarding the Consumer Confidence Report.

<<CCR\_comments.doc>>

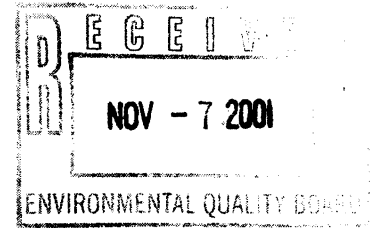
From:

Tony Bellitto  
Executive Director  
North Penn Water Authority  
P.O. Box 1659  
Lansdale, PA 19446  
215-855-3617  
abellitto@northpennwater.org



RECEIVED  
2001 NOV 13 PM 5:02  
DEPT. OF ENVIRONMENTAL PROTECTION

**NORTH PENN WATER AUTHORITY  
300 FORTY FOOT ROAD  
P. O. BOX 1659  
LANSDALE, PA 19446**



**TO: Environmental Quality Board  
Department of Environmental Protection  
P. O. Box 8477  
Harrisburg, PA 17105-8477**

**SUMMARY OF COMMENTS CONCERNING  
PROPOSED AMENDMENTS TO 25 PA. CODE CH. 109**

1. North Penn Water Authority supports the department's proposal to adopt the federal regulations which are not more stringent requiring CCRs be sent to all bill-paying customers and a good faith effort (as outlined in the federal regulations) made to reach non-bill paying consumers. Using those good faith efforts, North Penn Water Authority delivered its 2000 CCR to such public places as several libraries, all municipal offices within its service area, senior citizen centers, hospitals, and the YMCA, thereby reaching many non-bill paying customers. It also advertised that the CCR was available in those places and would be mailed to anyone contacting the Authority office. It is the Authority's belief that the current requirements are reasonable. Enforcing more stringent requirements would create an unreasonable financial burden on those water suppliers who serve a large number of apartment complexes, condominiums in which non-owners reside, and universities. For example, in the Authority's service area, the only way to reach all non-bill paying customers would be to do a postal patron mailing, resulting in a high cost to mail to every resident in 15 municipalities, many of whom are on private wells and not consumers of public water. This would result in those residents receiving a report that they neither want nor need, and cause confusion on their part as to why they are receiving it.
2. The Authority agrees that for those community water systems with a large portion of non-English speaking residents, the CCR report should contain a notice of importance in the appropriate language encouraging translation, but it does not believe that the water providers should be responsible for providing translated copies or assistance in obtaining a multi-lingual copy. Those individuals who do not speak English often have children, relatives, or a translator already known to them that they use for translating other information they receive in English. Community water providers should not be made responsible for this additional duty. This is also the Authority's recommendation concerning multi-lingual public notification.
3. A large portion should be defined as 2,500 people, raising the suggested 1,000 people and eliminating the 10% of population criteria.
4. The Authority supports the recent changes to the Federal Public Notification Rule adopted by EPA, which establishes three tiers for public notification and links the timing of the notices to the significance of the matter for which notice is being given.

Original: 2214

**Trostle, Sharon F. - DEP**

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**From:** Mary Gaiski [mary@pmha.org]

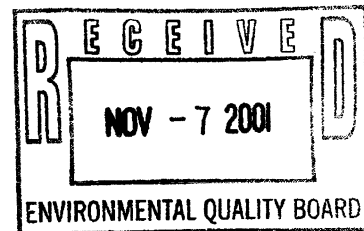
**Sent:** Wednesday, November 07, 2001 4:18 PM

**To:** RegComments@state.pa.us

**Subject:** PMHA Comments to Environmental Quality Board [25 PA. CODE Ch. 109] Safe Drinking Water

Attached please find comments on the Proposed Rulemaking for the Environmental Quality Board relating to Safe Drinking Water - 25 PA. CODE CH. 109

Mary Gaiski, PHC  
Executive Vice President  
PA Manufactured Housing Association  
717.774.3440  
fax 717.774.5596  
[mary@pmha.org](mailto:mary@pmha.org)



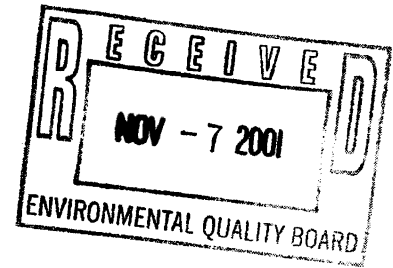
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2001 NOV 13 PM 5:02  
NEW JERSEY COMMISSION

11/07/2001





P.O. Box 248 • 315 Limekiln Road • New Cumberland, PA 17070  
(717) 774-3440 Fax: (717) 774-5596 (888) 242-7642  
Web site: [www.pmha.org](http://www.pmha.org) • E-mail: [general@pmha.org](mailto:general@pmha.org)



November 6, 2001

Environmental Quality Board  
P.O. Box 8477  
Harrisburg, PA 17105-8477

Dear Sirs:

The Pennsylvania Manufactured Housing Association represents interests and concerns of manufactured housing communities that own and operate private water systems. The majority of these systems serves less than 1000 people and definitely has less than 1000 connections. According to the DEP there are 2201 community water systems in the Commonwealth with 50% of these systems having less than 100 connections. Fifty percent of these 2201 systems are located in manufactured housing land leased communities.

In reviewing the proposed changes to Chapter 109 by the Environmental Quality Board we offer the following recommendations in defense of 50% of the small systems in the Commonwealth known as manufactured housing communities.

Regarding the proposed new CCR requirements, first of all we would like to go on record in opposition of the Governor's refusal to waive certain notification requirements for systems under 10,000 hookups. The quoted cost of compliance - \$0.25 to \$0.35 - is truly not a realistic number for the systems under 10,000 hook ups and the smaller the system the larger the cost since the number of people to help spread the cost is much smaller.

We do not support the requirement that a community system bear the responsibility of providing the CCR and the PN requirements in languages other than English. This is America and our forefathers had to learn the language of the land, as should the new immigrants. The time - which is money - and the hard costs to provide this service to the non-English speaking residents in a small manufactured housing community, would not be justifiable. Even if you use the guidance provide by EPA of 10% of the population or 1000 people whichever is less does not make it a cost effective mandate. For a

community of 50 people all you need is 5 residents, which could be one home, and the community owner will need to comply.

If it is the intent of DEP and EPA for our country to cater to those who refuse to learn our language than it should be the sole responsibility of the DEP and EPA to identify and provide the necessary sources available to public water systems for translation services of all possible languages spoken in the Commonwealth for the system owner to pass on to the resident. All costs of translation should be incurred by the resident needing the service, not the system owner or shared by all users of the system.

Before final rulemaking DEP needs to provide to the industry sound costs to comply with these notification requirements and the true availability of translation services across the Commonwealth.

We appreciate the opportunity to voice our concerns.

Sincerely,

Mary Gaiski, PHC  
Executive Vice President



p.o. box 8477 harrisburg, pa. 17105-8477 (717)787-4526

November 8, 2001

Mr. Robert E. Nyce, Executive Director  
Independent Regulatory Review Commission  
14<sup>th</sup> Floor, Harrisstown #2  
333 Market Street  
Harrisburg, PA 17120

Re: Proposed Rulemaking – Safe Drinking Water (#7-368)

Dear Mr. Nyce:

The Environmental Quality Board has received comments regarding the above referenced proposed rulemaking from the following:

- |                                   |                               |
|-----------------------------------|-------------------------------|
| 1. Margaret Schiavo (no address)  | 13. Resident                  |
| 2. Darlene Greenblatt             | 14. Josh Wachsmann            |
| 3. Toni Astone-Weissbein          | 15. Nancy Hudson              |
| 4. Samuel Bartle & Virginia Neely | 16. Sean McColin (no address) |
| 5. Pat Hollanel                   | 17. M. Mancuso                |
| 6. Christian James                | 18. Leon A. Murphy            |
| 7. Louis Erthal                   | 19. Kimberly C. Brown, M.D.   |
| 8. Mr. & Mrs. James Bradley       | 20. Blake Feldman             |
| 9. Claire C. Buss                 | 21. Elizabeth Bellina         |
| 10. Theresa Hoffman               | 22. Gerald Harrison           |
| 11. Lisa & Rachel Taylor          | 23. Katherine J. Skalak       |
| 12. Ronald S. Rivlin              | 24. Rosalyn Halland           |

These comments are enclosed for your review. Copies have also been forwarded to the Senate and House Environmental Resources and Energy Committees. Please contact me if you have any questions.

Sincerely,



Sharon F. Trostle  
Regulatory Coordinator

Enclosures

RECEIVED  
INDEPENDENT REGULATORY REVIEW COMMISSION  
2001 NOV -9 AM 8:21

Original: 2214  
Environmental Quality Board  
P O Box 8477  
Harrisburg PA 17105-8477

Oct 10, 2001

I am writing to let you know of  
my concern for our drinking water.

Please strengthen the rules in Pennsylvania  
to require utilities to notify the media  
within 24 hours when the water violates  
State standards and require that consumer  
Confidence reports list health effects for all  
contaminants found in our water.

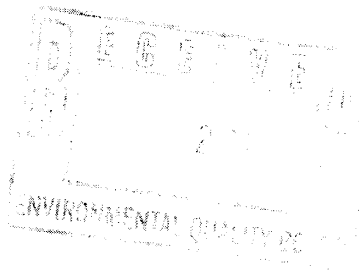
Thank you.

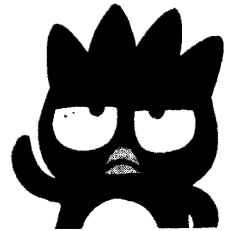
Sincerely,

Margaret Schiavo

215 482 4749

2001 NOV -9 AM 8:21  
REVIEW COMMISSION



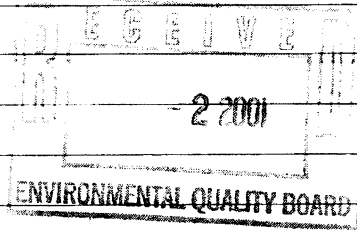


TO WHOM IT MAY CONCERN:

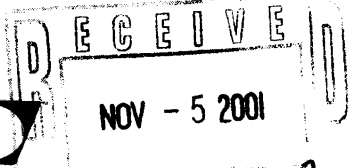
FOR MY SAKE AND THE SAKE OF MY FAMILY AND  
NEIGHBORS, I WISH TO REQUIRE UTILITIES TO  
NOTIFY THE MEDIA WITHIN 24 HOURS ANY  
TIME OUR WATER VIOLATES STATE STANDARDS  
AND USE MULTIPLE METHODS TO INFORM  
US WHEN OUR WATER, THE WATER THAT  
MY FAMILY DRINKS EVERY DAY, IS UNSAFE.  
ALSO, I THINK THAT IT IS NECESSARY TO  
REQUIRE THAT CONSUMER CONFIDENCE REPORTS  
LIST HEALTH EFFECTS FOR ALL CONTAMINANTS  
DETECTED IN OUR WATER.

THANK YOU FOR YOUR TIME AND I TRUST  
THAT YOU WILL CONSIDER MY REQUESTS  
WITH THE PUBLIC'S WELL-BEING IN MIND.

DARLENE GREENBLATT  
8615 THOMAS MILL DRIVE  
PHILA PA 19128



RECEIVED  
2/1/01 9 AM  
ENVIRONMENTAL QUALITY BOARD

UNITED STATES TENNIS ASSOCIATION  
MIDDLE STATES SECTION

Oct. 30, 2001

Attention Environmental Quality Board  
In light of recent events, efforts to improve the safety of consumers, with respect to drinking water, is an important, perhaps vital issue.

Please take steps to insure that utility companies will notify consumers (all consumers) whenever drinking ~~water~~ safety standards have been violated. Also note that a prompt notification, within 24 hours, is necessary. Knowing we ~~can~~ will be informed will minimize any "mass" response.

Also, please set stringent guidelines on what consumers will be informed about with regards to contaminants in our drinking water. We the consumer have a right to know what we're drinking. Thank you,  
A. Astone-Weissberg

RECEIVED

2001 OCT 30 AM 8:22

RECEIVED  
REVIEW COMMISSION

10/23/01

To EQB.

325 Fountain St.  
Phila. Pa. 19128

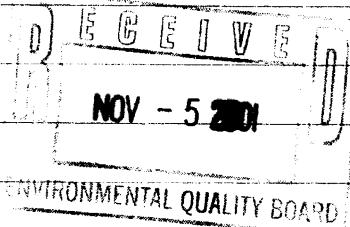
Please strengthen Pennsylvania's  
rules about our right to know about  
the quality of water that we drink.

Please list polluters by name  
when data is available.

Utilities should be required  
to notify the media within  
24 hrs. any time our water violates  
state standards.

Thanks for your support.

Virginia Healy  
Samuel Bantee



2001 NOV - 9 AM 8:22

INDEPENDENT  
REVIEW COMMISSION

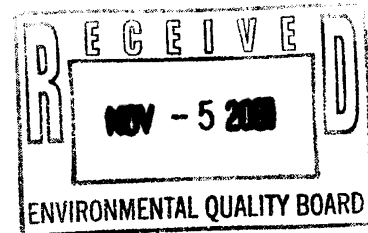
RECEIVED  
2001 NOV -9 AM 8:22

REVIEW COMMISSION

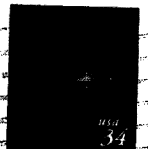
Requires utilities to notify the media  
within 24 hours anytime our water  
violates state standards.

Requires that Consumer Confidence

Requires utilities to use multiple  
methods to inform us when our  
water is unsafe



Pat Holland  
2043 Hapgood Road  
Beth, Pa. 18017



Environmental Quality Board  
P.O. Box 8477  
Harrisburg Pa. 17105-8477

17105+8477



Dear Environmental Quality Board,

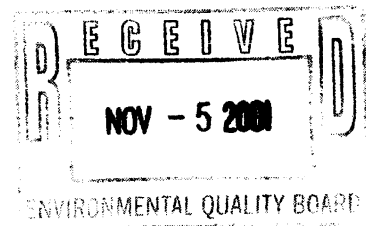
I, as a citizen of Philadelphia, ask just two simple things from you. I only have my health in mind. Please:

1. Require utilities to notify the media within 24 hours anytime our water violates state standards and use multiple methods to inform me when my water is unsafe
2. Require that Consumer Confidence Reports list specific polluters by name when data is available.

Thanks,

Christian Jones  
264 Fountain St  
Phila PA 19128

RECEIVED  
NOV - 5 AM 8:22  
REVENUE COMMISSION

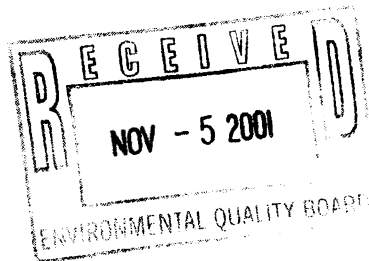


Dear Environmental  
Quality Board

I would like you to  
Require utilities to notify  
the media within 24  
hours any time our water  
violates state standards  
and to use methods to  
inform us when the water  
is unsafe - and also to  
require that Consumer  
Confidence Reports list health  
effects for all contaminants  
detected in our water

Louis A. Erthal

Louis Erthal  
423 Leverington Ave.  
Philadelphia, PA 19128



2001 NOV - 9 AM 8:22

REVIEW COMMISSION

2001 NOV -9 AM 8:22

REVIEW COMMISSION

1805 JOHNSON DRIVE  
BETH, PA. 18017  
10/31/01

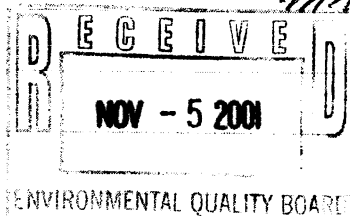
ENVIRONMENTAL QUALITY BOARD  
P.O. BOX 8477  
HARRISBURG, PA. 17105 - 8477

DEAR SIR,

WE ARE STRONGLY SUPPORTIVE  
OF LEGISLATION THAT WILL  
STRENGTHEN PENNSYLVANIA'S RULES  
ABOUT OUR RIGHT TO KNOW ABOUT  
THE QUALITY OF OUR DRINKING WATER.

YOURS TRULY,

MR. & MRS. James Bradley



RECEIVED  
2001 NOV - 9 AM 8:22

REVIEW COMMISSION

842 Media St.  
Bethlehem, PA 18017  
October 29, 2001

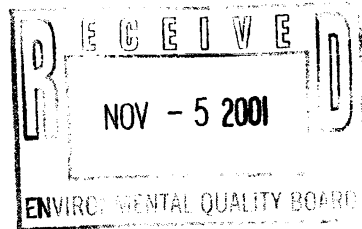
Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

Please strengthen Pennsylvania's  
rules about our right to know about  
the quality of our drinking water.

① Require utilities to notify the  
media within 24 hours any time our  
water violates state standards.

② Require utilities to use multiple  
methods to inform us when our  
water is unsafe.

③ Require that Consumer Confidence  
Reports list health effects for all  
contaminants detected in our water.



Claire C. Buss

10/31/01

ENVIRONMENTAL QUALITY BOARD —  
TO WHOM IT MAY CONCERN,

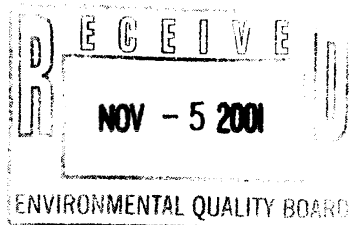
PLEASE STRENGTHEN PA'S RULES  
ABOUT THE PEOPLES RIGHT TO KNOW  
THE QUALITY OF OUR DRINKING WATER.

1. REQUIRE UTILITIES TO NOTIFY THE  
MEDIA WITHIN 24 HOURS ANYTIME OUR  
WATER FALLS BELOW STATE STANDARDS.
2. ALSO REQUIRE UTILITIES TO USE  
EVERY POSSIBLE WAY TO INFORM THE  
PUBLIC OF UNSAFE WATER.
3. IT SHOULD BE REQUIRED THAT  
CONSUMER CONFIDENCE REPORTS LIST  
ALL HEALTH EFFECTS FOR ALL CON-  
TAMINANTS DETECTED IN OUR WATER.

WE ARE COUNTING ON YOU TO  
PROTECT OUR HEALTH - ESPECIALLY  
THE CHILDREN.

YOURS TRULY,

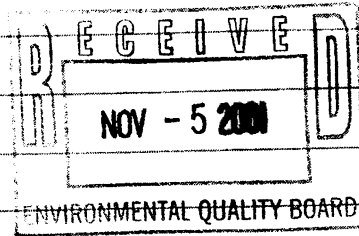
Alexandra M. Hoffman  
1840 Luning Pl.,  
Bethlehem, Pa.  
18017



RECEIVED  
2001 NOV 9 AM 8:22  
DEPT. OF ENVIRONMENTAL PROTECTION  
REVIEW DIVISION

10/23/01

LISA TAYLOR  
381 FAIRWAY TERR.  
PHILA PER 19128  
215-483-2007



Environmental Quality Board:

We the people of Pennsylvania  
would + should be informed  
when our water is unsafe.

We should also be able to send  
our children to school without  
the worry of Lead being  
in the water, as does our  
Local School Shawmont.

It has been over a year +  
the kids still can't drink  
out of all the fountains.

A promise to have them fixed  
has still not happened.

Thanks for your time.

Lisa Taylor

201103-9  
RECEIVED  
COMMISSIONER  
FOR

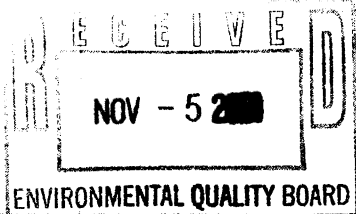
Oct 23, 2001

Dear, Environmental Quality Board

I am a 5th grade student in Shawmont School. I am a little concerned that I can not go to the drinking fountains and get a drink. We had a lot of assenblys abt last year and they said they would fix it and I am a little concerned that they did not fix it. I am an 11 year old girl and my opinion to the drinking thing shoud be fixed.

p.s do the best that you can!!

from  
Rachel Taylor  
381 fairway tarrace.



2001 OCT -9 AM 8:22  
REVIEW COMMISSION

Original: 2214

1604 RONALD S. RIVLIN  
BOX 131, R.D. 9 - MERRYWEATHER DRIVE  
BETHLEHEM, PENNSYLVANIA 18015

October 25, 2001

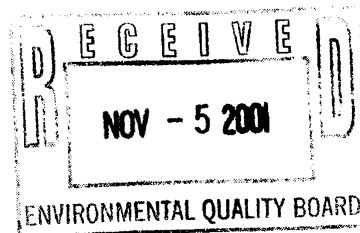
Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17120

Dear Sirs:

I urge you to support legislation requiring utilities to notify the media within twenty-four hours any time our water violates state standards.

Sincerely yours

*R. S. Rivlin*





NOV - 5 2001

SEN. RALPH ABRAHAM TO  
ENVIRONMENTAL QUALITY BOARD

PLEASE REQUIRE UTILITIES  
TO NOTIFY THE MEDIA WITHIN  
IN 24 HOURS ANY TIME OUR  
WATER VIOLATES STATE STANDARDS  
AND REQUIRE UTILITIES TO USE  
MULTIPLE METHODS TO INFORM  
US WHEN OUR WATER IS UNSAFE  
ALSO REQUIRE THAT CONSUMER  
CONFIDENCE REPORTS LIST  
SPECIFIC POLLUTERS BY NAME  
WHEN DATA IS AVAILABLE.

Thank for  
LISTENING  
Michael Z...

RECEIVED  
NOV 13 2001  
Ralph Abraham  
Commission

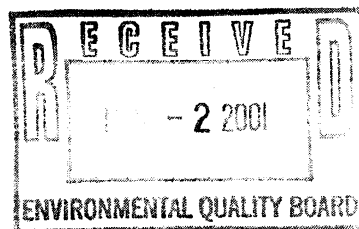
October 9, 2001

To Whom It May Concern:

It has come to my attention that there are a couple of rules that affect my right to know about the quality of my drinking water. I feel it is within my rights that I be notified within 24 hours any time my water violates state standards. Whether this notification is by television, radio, etc. is to no concern of mine. I also feel that Consumer Confidence Reports list specific polluters, by name when data is available. I would appreciate you meeting my demands as often as possible.

Thank You,

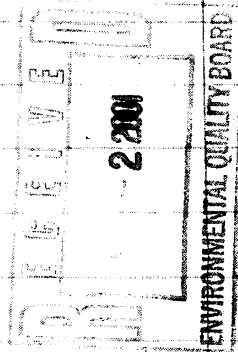
John Wachorn  
4503 Mitchell St.  
Philadelphia, PA 19128



10/10/01 9:00 AM

10/10/01 9:00 AM

Environmental Quality Board  
P O Box 8427  
Harrisburg, Pa. 17105



To Whom It May Concern:

Please strengthen Penna's  
rules about our right to  
know about the quality  
of drinking water.

Please require utilities to  
notify the media within  
24 hours any time our  
water violates state standard  
and use multiple methods  
to inform us when our  
water is unsafe.

Please require that  
Consumer Confidence reports  
list specific pollutants by  
name when data is  
available.

Nancy Gilman Hudson  
409 DuPont ST  
Chula Ga 319128

To whom it may concern,

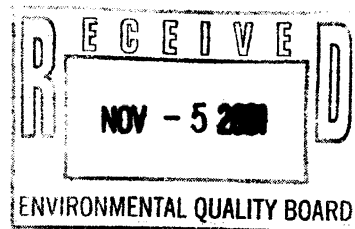
I want to have PA rules about our water quality changed.

- Require utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe
- Require that Consumer Confidence Reports list specific polluters by name when data is available

Concern Consumer  
Sara Miller

2010-11-05 11:26

RECEIVED  
ENVIRONMENTAL QUALITY BOARD



10/29/01

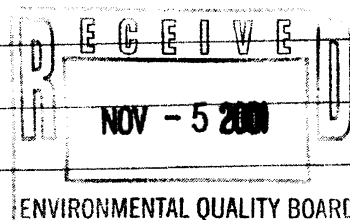
Environmental Quality Board, PO Box  
8477, Harrisburg, PA 17105-8477

To whom it may concern:

Please tell them to strengthen  
Pennsylvania's rules about our right to know  
about the quality of our drinking water.

1. Require utilities to notify the media with-  
in 24 hours any time our water violates  
state standards.
2. Require utilities to use multiple methods  
to inform us when our water is unsafe.
3. Require that Consumer Confidence Reports  
list health effects for all contaminants  
detected in our water.

Sincerely,  
M. Mancuso



2718 Boyd St  
Bethlehem, PA 18017  
October 31, 2001

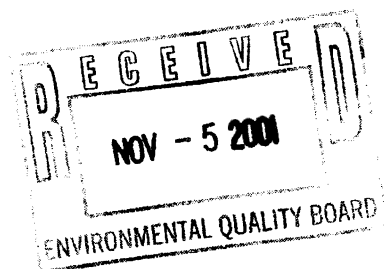
Environmental Quality Board  
P O Box 8477  
Harrisburg, PA 17105-8477

Gentlemen:

Please strengthen Pennsylvania's rules about our right to know about the quality of our drinking water. Require water suppliers to notify the media within 24 hours any time our water violates state standards.

Very truly yours,  
Len G. Murphy

NOV 5 2001  
11:00 AM  
RECEIVED  
ENVIRONMENTAL QUALITY BOARD



Original: 2214

20011027-9 AM 8:23

REVIEW COMMISSION

October 27, 2001

1677 Woodfield Drive  
Bethlehem, PA 18015

Environmental Quality Board  
P.O. Box 8477  
Harrisburg, PA 17105

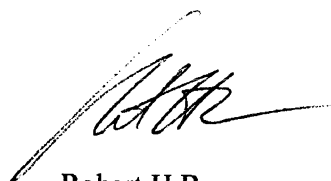
To Whom it May Concern:

We are writing to urge you to strengthen Pennsylvania's rules about right to know issues concerning drinking water.

Specifically, we would like to require utilities to notify the public and the media within 24 hours anytime a violation of water standards occurs.

Further, we would like the Consumer Confidence Report to list all health effects for each contaminant detected in the water supply.

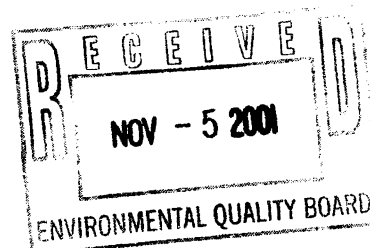
Thank you for your consideration,



Robert H Brown



Kimberly C Brown, M.D.



Blake Teldman  
321 Salaignac St.  
Phila, pa 19128

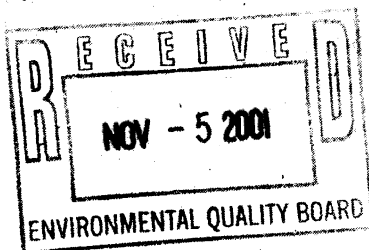
to whom it may concern,

water is the healthiest drink you can have - for your body, for your skin, for your soul. unfortunately the quality of our drinking water is going downhill - we don't know what is in it anymore! i strongly believe that the public has a right to know what is in the water we drink so we can continue to be healthy and feel safe to have a glass of water from the tap.

i am writing to make a specific request. i think the PA government should require utilities to notify the media within 24 hours anytime our water violates state standards and use multiple methods to inform us when our water is unsafe, and i suggest that we have Consumer Confidence Reports list specific polluters by name when data is available. we have a right to know if our water - and our children's water - is not safe to drink. please help protect the public's right to know.

thank you.

Blake Teldman



2001 NOV - 9 AM 10:28  
RECEIVED COMMISSIONER



10-30-01

2001-9 AM 8:23

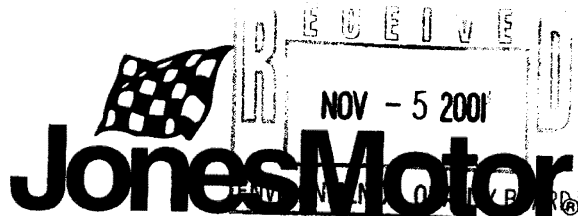
REVIEW COMMISSION



A Company of the Jones Motor Group

To Whom it May Concern:

I feel as though its  
our rights as citizens  
to be notified immedi-  
ately if our water  
source has been  
threatened not 24 hrs  
later when the damage  
could already be done.  
Especially with all  
the craziness already  
going on. It may also



A Company of the Jones Motor Group

be wise to name the  
violators just in case  
someone does see some-  
one doing something  
their not supposed to  
our water they can  
notify the proper  
authorities

Sincerely  
Elizabeth Bellina  
P.O. Box 29543  
Phila Pa 19128

800-825-6637

SPRING CITY, PA 19475

L1050

RECEIVED

2001 NOV -5 AM 8:24

REVIEW COMMISSION

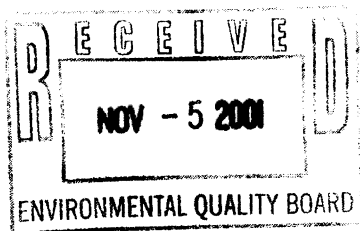
To whom it may concern  
Environmental Quality Board

10/12/01

I want utilities to notify the media within 24 hours anytime our water violates state standards and use multiple public information methods to inform us when our water is unsafe.

Also, I want Consumer Confidence Reports to be sent to <sup>\*</sup>ALL<sup>\*</sup> consumer, not just bill-paying customers.

Sincerely,  
Herald Harrison  
232 RITKA ST.  
Phila., PA 19127



Katherine J. Skalak  
437 Hermit Street  
Philadelphia, PA 19128

Original: 2214

10/30/01

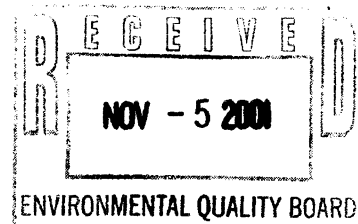
To whom it may concern:

We have a right to know about the quality of our drinking water especially when it is unsafe or is violating state quality standards. We need to strengthen Pennsylvania's rules regarding our right to know. It should be a law that utility companies are required to notify the media within 24 hours any time our water violates state standards. Multiple methods should be used to notify us that our water may be unsafe. Also, Consumer Confidence Reports should be required to list specific polluters by name when that information is available. Water is a basic necessity for all life. We should be aware when this necessity could be endangering our health at any time. Thank you for your time and consideration.

Sincerely,  
*Katherine J. Skalak*  
Katherine J. Skalak

RECEIVED - 9 AM 10/24

RECEIVED - COMMISSION



RECEIVED  
201 NOV -9 AM 8:24

10/26/01

To whom it may concern:

REVIEW COMMISSION

I am a mother of a two year old daughter who goes to daycare in my community. I would be horrified if I heard one day while at work that she's sick because of something found in the water.

If there were stronger rules protecting the citizens of Pennsylvania from such acts, many people including myself would be able to sleep a little better at night.

Please, on behalf of our children if not for anything else,

- Require utilities to notify the media within 24 hours anytime our water violates state standards & use simple methods to inform users when our water is unsafe.

and

- Require that Consumer Confidence Reports list health effects for all contaminants detected in our water.

In light of recent events, I feel that it is the duty of the officials that have such power to do what's right. We could all learn a lesson from the New York City officials & those in Washington, D.C. They are taking action against those murderers, trying to bring them to justice. Let's not let our children have to worry if they'll see another day just because the water's "dirty".

Thank you

Mrs. Rosalyn Holland  
4149 Peckin Street, Apt 2K  
Phila, PA 19128

